WINTERSTFIGER



customers

First Class

WINTERSTEIGER

Ski & Board Tuning

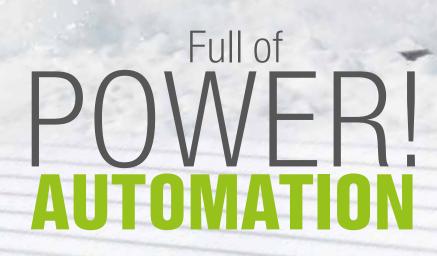
AUTOMATS Congratulations due for automated machines!

116

NTENTIONALLY NCOMPLICATED Unique hotel concept in Ellmau

CALIFORNIA DREAMING Sales partner for 30 years

2019



WINTERSTEIGER NEWS

Dear WINTERSTEIGER partner!

As the saying goes, "one man's curse is another man's blessing". The beginning of this year was all about dealing with some very challenging weather conditions for some regions and dealers. We hope that you nevertheless had a successful end to the season and were able to make the most of the wintery landscape.

Dealers who have adopted the "Future of Rental" concept are bound to reap the benefits. After a controlled introduction into 25 dealerships around the world during this last winter season, we are feeling confident going into the first sales season. The initial feedback and reaction from dealers has been very positive, sparking interest from a number of new dealers. The combination of digitization and automation in the rental process is unique and ensures a perfect start to the winter holidays for many customers and guests.

To ensure a perfect, modern ambience in ski rental outlets, we will in future be working together with our new partners Steurer Systems for ski depots and Umdasch for shop furniture. We have strengthened our sales team in these areas, allowing us to provide better support and a higher quality service within a much shorter timeframe.

The Alpine and Nordic world championships in Åre and Seefeld were once again a complete success for WINTER-STEIGER. A number of medals were won on skis serviced by WINTERSTEIGER. Associations such as the Austrian and German ski associations, as well as brands such as Atomic and Fischer, have been relying on our automated and manual machines for many years. Year after year, they provide expert proof that the perfect grind and the perfect edge for racing skis can only be achieved using the "green" machines.

This expertise is continually being harnessed to refine and improve our machines, so that we can continue to offer our customers the best possible service. More than 100 automated machines were sold around the world in 2018, which is the best argument for investing in our products. It also confirms our preeminence as the WORLD MARKET LEADER for racing ski servicing and automated ski service machines.

I would like to take this opportunity to wish you a relaxing break now that this long winter season has ended, and to thank you for your continued support.

Yours faithfully, Daniel Steininger

Head of business field SPORTS

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wintersteiger.com/ shopfurniture

Easystore shop furniture

An excellent combination of design, ergonomics, and flexibility.

The minimalist, modern design of the Easystore shop furniture allows it to be seamlessly integrated into every store concept – the sophisticated design can be adapted to suit every customer's needs and environment. Materials and function are also perfectly matched to the requirements and processes.

With Easystore shop furniture, the sky is the limit in terms of appearance and materials, allowing you to create the perfect atmosphere for you and your customers.



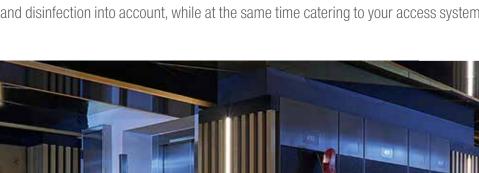


Easystore depot solutions

Tailor-made – the perfect fit for everyone.

Easystore depot systems by WINTERSTEIGER make an impression with a state-of-the-art design, maximum flexibility and stability, and maximum storage capacity on a minimal footprint.

Thanks to our partnership with Steurer Systems, our range of rental, depot, and drying systems has become even more versatile. We plan storage lockers individually based on your requirements, taking maximum space utilization, drying, and disinfection into account, while at the same time catering to your access system needs.













EASY



wintersteiger.com/ locker





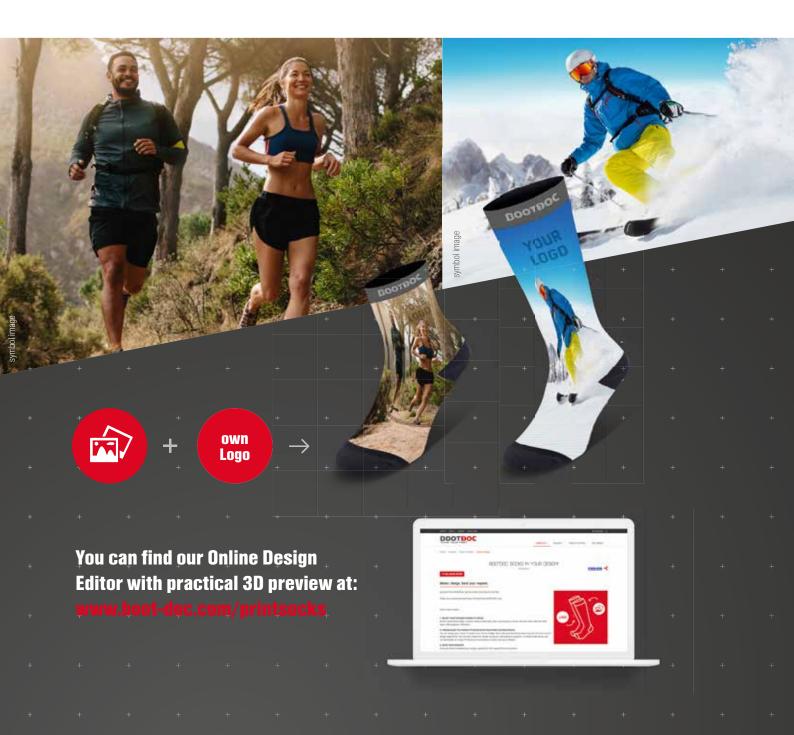


boot-doc.con printsocks

BOOTDOC SOCKS IN YOUR DESIGN!

Design your own personalized socks.

The Power Fit Socks can be customized with logos, slogans, and photos – the sky is the limit! The Sock Designer can be used to design both summer and winter socks – from a total order quantity of just 300 pairs! Be it for sports retailers, sports teams, clubs, lodging, or for marketing promotions with printed Power Fit Socks from BOOTDOC, your market presence at the POS is strengthened and your customers will remember you. Available in sizes S-XL (EU 35 – 48).





Welcome to the WINTERSTEIGER online shop!

The WINTERSTEIGER online shop is a platform that allows you to find all product information, place orders and view order information (orders, shipments, invoices, etc.).

WINTERSTEIGER accessories and spare parts.

WINTERSTEIGER offers an extensive range of machine and workshop accessories with more than **1,200 products.**



Request catalogue at www.wintersteiger.com/ contactsports

Welcome to the Future of Ski Rental!

The "Future of Rental" concept has become a reality: **25 customers** are working with its components, and Sizefit is currently in use at **90 workstations**. The first part of the Future of Rental system sees the feet analyzed by the Vandra 3D foot scanner, thus ensuring fast and precise foot analysis. This increases the degree of accuracy when choosing the ski boots and means that the customer does not have to try on multiple pairs of boots.

The electromechanical sole, Sizefit,

transfers the sole length of the ski boot precisely to the binding, so that the customer no longer has to take their boot off. In the background, the Easyrent rental software provides all the necessary data.



wintersteiger.com/ future



OF RENTAL

"The Future of Rental" makes life easier for employees and customers

Intersport Arlberg, Nasserein cableway in St. Anton

This season, Intersport Arlberg equipped 15 adjustment desks with Sizefit and set up the Future of Rental at half of their locations. CEO Michael Ess is very pleased with the results: "The future of rental makes



life a lot easier for our employees and our customers. It's considerably easier to manage – boot rental is completed in the blink of an eye and the customer can head to the adjustment desk in their ski boots, rather than standing on a wet floor in their socks, as was previously the case. We are particularly impressed with the convenience, the defined process, and the speed."



Store Manager Ewald Gröbner adds: "3D scanning is a novel experience every time, for young and old alike – we see many stunned and amazed faces. We love the short waiting times and the fact that the

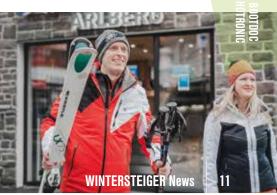


customers now form an orderly queue. Our customers who find it difficult to repeatedly have to put on and take off their ski boots are of course particularly pleased with the new system."









Unique selling point: "Get out onto the mountain faster".

Intersport Silvretta Montafon in Gaschurn

Intersport Silvretta Montafon has been working with the Future of Rental at its Gaschurn site for a whole season. The customers begin the process at one of four check-in terminals – ideally after having completed check-in online. Then they move to the BD 3D foot scanner and are guided from the boot issuing counter to the ski issuing counter (via the Sizefit binding adjustment desk) by three Easygate screens.

Getting onto the piste quickly and conveniently.

Managing Director Tobias Stergiotis is very happy with the switch: "The customers are stunned and pleasantly surprised when they use the Sizefit devices for the first time. It's given us a great unique selling point." Sizefit, the electromechanical sole used for binding adjustments, has reduced the amount of times customers need take their boots off to a minimum. Tobias Stergiotis finds it "sensational": "For skiers wearing sports ski boots, it's a nightmare having to go to the hassle of putting your boots on and then immediately having to take them off again for the binding adjustment." Customers who are just renting skis can get out the car and head straight to the ski lift without having to take off their boots - the Sizefit Caliper measures the ski boots and sends the data to the binding setting device.

Customers who have signed up using the Intersport online reservation service are given priority and have a dedicated queue, allowing them to get to the Easygate screen much more quickly. The customer can also purchase their lift ticket from the shop thanks to the interfaces for the Easyrent rental software.

One flow of customers in just one direction

Employees also benefit from an organized rental process. There is only one flow of customers and no

need to go against the flow, no back and forth between stations. After trying on the boots, the customer puts both ski boots on and no longer needs to go back to get the second boot after the binding adjustment process, as was frequently the case in the past.



Tobias Steriotis at the binding adjustment with Sizefit







Binding adjustment with Safetronic Plus.

As well as installing the Future of Rental system, Intersport Silvretta Montafon has also invested in four new Safetronic Plus binding setting devices from WINTERSTEIGER. For Tobias Stergiotis, the seamless documentation of the entire ski rental process, including the binding adjustment, is very important. All of the data, including the customer's signature on the pad, are now stored digitally in Easyrent.

OF RENTAL

A major step forward.

Intersport Bründl in Kaprun

Even the largest ski rental company in the Alps now relies on this unique WINTERSTEIGER concept and has installed the system at two of its locations. "The results are striking and we have already decided that we are going to start upgrading our remaining locations one by one," explains Herbert Neumayer from Intersport Bründl in Kaprun. "For us, the Future of Rental represents a major step forward in quality. We always look at things from the customer's perspective. Does it make sense for them?

"When it comes to optimizing our processes, the answer is clearly ,yes'. Everything is much faster and more convenient if the customer does not have to take off their ski boots and stand in a puddle of melted snow. Those are the key criteria for us. This system elevates the ski rental experience to a new level of quality that is perfect for us and is also a tangible improvement for the customer."





Ski museum and digitization in perfect harmony

Ski Dome ski school and IS Oberschneider in Kaprun

The new ski rental at Ski Dome on the Kitzsteinhorn Glacier is also a ski museum. There's always something new to see at the "Walk of History" exhibition, which takes visitors through the history of skiing. The site has therefore become a popular place for excursions. It also offers yet another exciting experience for customers: the "Future of Rental". After customers are measured by the 3D foot scanner, the boot size is transferred via the Sizefit sole to four binding adjustment desks. Hermann Oberschneider explains which aspects of the new process he is particularly pleased with.

WINTERSTEIGER: You were one of the first customers to install WIN-TERSTEIGER's digitized ski rental system. The way you have managed to successfully combine tradition and state-of-the-art technology is extraordinary. How did this come about?

Hermann Oberschneider: When I open a shop, I don't just think ,I want a nice shop!' – I have a clear plan of how it should be set up. The primary benefit of the "Future of Rental" is convenience – customers no longer need to take off their ski boots for the binding adjustment. In the past, they would then have to find some corner of the busy shop floor to put their



boots back on again. That is now a thing of the past.

WINTERSTEIGER: Apart from the convenience factor, what are the other advantages of the Future of

Rental concept?

Hermann Oberschneider: We have reduced the average amount of time that each customer spends in the shop by calling them up on the





Easygate screens when it's their turn. This is particularly important up at the top of the glacier. At this store, we have more day rentals than week rentals – which is in stark contrast to the outlet in the town. Customers on the glacier arrive en masse within 2 hours and want to get out onto the piste as quickly as possible. Now they can save valuable time because the ski boots fit, because they no longer have to take them off, and because there is an orderly queue. This is another way we provide a novel experience for our customers. The customers are surprised by the data flow, that they are called up

just like at the airport, and that there is a managed sequence.

WINTERSTEIGER: Do any of your customers bring their own ski boots? Do you also use Sizefit Caliper here?

Hermann Oberschneider: Yes,

we use the Caliper too and it works very well. We also calibrate third-party skis, which is an excellent additional service to be able to provide.

WINTERSTEIGER: Thank you very much for this fascinating insight.







The "Future of Rental" in the press





WIRTSCHA

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Die Vermessung des Skifahrers

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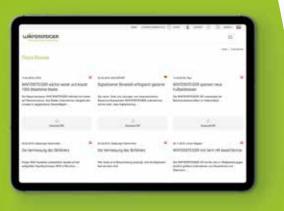
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All reports can also be found on our website: wintersteiger.com/ sportsnews

WINTERSTEIGER News

The Future of Rental: Convenient, easy, fast, and stress-free.

Sport Fashion

In der Zukunft angekommen

Auf der Ispo 2019 in München zeigte Wintersteiger den Skiverleih der Zukunft Außerdem präsentierte das Unternehmen neue Skidepotschränke und Shopmöbel sowie Innovationen aus dem Bereich Bootfitting

Der Silverfeh der Zukunft – bernis im vorigen Jahr hatte Wintersteigt die friege im München ein konzept vorgestellt, das mittilfe von Digits sienerung und intelligenten Diedenschaft gekönntenter der Sinskein einer bas zum die der Sichalter auf hiefen, entspann und von Frankein und die treise Zukunft – beit im konzept vorgestellt, das mittilfe von Digits Produkt, Jas Ziel ist, dass der Sichalter auffelden, entspann und konzept sichen und wenn Klunden eigenes Ziekschube tragen, diekt beim anderestenstellen zukunft – beit zukunft – beit der Sichalter auf die Sichalter auf der Sichalter auf der Sichalter auf die Sichalter auf der Sichalter sichalter



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tiert auf der Wintorsteigers neuartiger Ispo-Messe in München



Steurer-Systems-Geschäftsführer und -Inhaber Andreas Soldl (lini Daniel Steininger, Leitung Geschäftsfeld Sports bei Winterstellger

Digitalisierter Skiverleih erfolgreich gestartet

INDUSTRIE

Die neuen Tools und Lösungen vom österreichischen Skiservice-Spezialisten Wintersteiger unterstreichen einmal mehr, dass Digitalisierung die Individualisierung beschleunigt

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dings ab 300 Paaren individuell mit Logo, Slogan und Fotos bei Winter- und Som-mermodellen selber erstalten elber gestalten. • Mathias Krenski



SAZsport 6 / 4.3.2019

Mountain Manager



MAGAZIN SKISERVICE & RENT

Wintersteiger gestaltet die Zukunft mit

Das 2018 von der Wintersteiger AG eingeführte Konzept, Skive der Zukenft* hat voll eingeschlagen. Auf der ISPO 2019 wurd dazu Erweiterungen prüsentiert sowe auch neue Skidepolschnür Schogmöde flas intwortinkonen aus dem Breich Rodviltin

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WINTERSTEIGER News 17



SAZ



Scout – a compact automated ski service machine

Workshop automation, varied customer demands, perfect grinding, increasing volumes of service work – there are many reasons to invest in a Scout. We are pleased to be able to introduce you to some of our new Scout customers.

R=0 2

SCOUT – Your entry into the automated machine class

PERFECT FOR SMALL WORKSHOPS

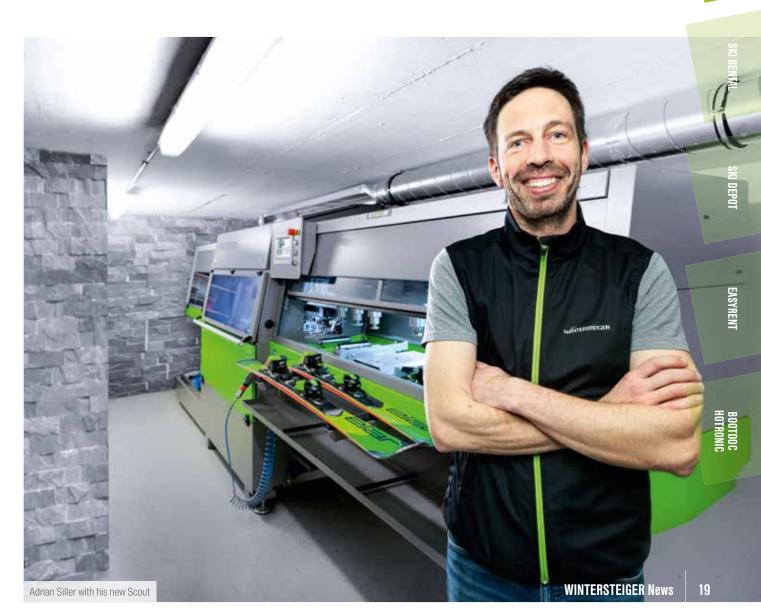
Perfect ski service in the twinkling of an eye

Carve.in ski rental outlet, Neustift in Stubaital

It's no coincidence that the first Scout to be installed in Austria was installed in Adrian Siller's ski rental outlet. It's as if the automated ski service machine was made for Carve.in: no other automated machine would have fitted in so perfectly, considering the shop has a total floorspace of 1,076 ft². Installing the Scout allowed the separating wall between the workshop and the shop floor to be removed, as the machine works so quietly that it does not disturb Adrian while he is serving his customers. It also means that the customers can watch the Scout processing their skis.

Not only does the machine fit the space perfectly, but the handling of the machine is also spot on. "I can be serving customers in the front of the shop while the machine is

grinding skis at the same time. This saves me a lot of work," explains Adrian. The Scout has also helped him to achieve a tangible increase in quality: "The grinding result on a high-quality ski is significantly improved. The Scout has allowed me to meet the high expectations that I have of myself."



Sebastian Sprenzel, ski school Sprenzel

Garmisch-Partenkirchen

"Our new Scout fits perfectly into the workshop, down to the centimeter. It was divided up into four parts during installation and everyone was wondering how that was even possible! We used to carry out grinding manually, but now that we use the automated machine, the workshop is much quieter, which we are very pleased about. The quality has also increased significantly, the skis are considerably smoother

due to the contact pressure and because they are guided very precisely. It has also made ski servicing more personal as we can get to know each customer and they can choose their own structures."



Sven Albert, Sport Albert

💻 Tannenbergsthal

"The ski season is getting shorter and shorter. The Scout gives us a significant amount of extra time, which we can spend advising our customers. It has also increased the service quality considerably.

Our customers bring us high quality products and demand a high quality ski service.

We also envisage a significant advantage for cross country skiing:



the clamping cylinders allow us to increase the contact pressure and remove the hollow grind cleanly. That was almost impossible with the manual machine that we used previously. When processing skin skis or waxless skis, the Scout is programmed in such a way that the areas that must not be ground remain recessed."

Daniela Schützer, Sport Kupfner, Joe's Skistadl

Gerlos

"I chose the Scout because I wanted to be able to meet every customer's needs - from a standard ski service to a racing service - with just one machine. Our customer base is also growing and the Scout helps us to manage that."



Tobias Unterberger, SCHUH-SKI sporting goods trade Bad Ischl

"We have only just started offering ski servicing – previously we outsourced this service. We had to carry out a significant amount of building work for our new ski service workshop, but we are hoping that the investment in the workshop and in the Scout will pay off and both will last for many years, if not decades. We are the only company in the region with an automated machine and we are very pleased with it. The quality is excellent!"



Paolo and Alessandro Comune, Ermanno Sport

Gressoney

"Previously we used an automated machine from a different company and were absolutely delighted by the Scout. The quality of the grind is extremely good. We didn't have a single customer complaint during the entire season. The machine also runs very reliably, there were no breakdowns at all!"



Excellent!

Sport65 in Weinheim

Sport 65 in Weinheim was chosen by SAZsport as their dealer of the year for 2018 in the winter sports category. Skis and snowboards have been the main focus of the company since it was founded 30 years ago. Nowadays, a Scout is used to service them. CEO Holger Dörsam and his team are very pleased with the new automated ski service machine. It has resulted in an increased customer volume, which the Scout was able to handle easily.

In an interview with SAZsport, CEO Holger Dörsam explained: "We are largely focused on services. The biggest challenge is ensuring the quality of these services. Part of this challenge is both keeping our staff onboard and ensuring the pricing stays the same." The new Scout plays an important role in meeting these demands.









Arrange your maintenance date with WINTERSTEIGER!

As one season ends, the next is already on the horizon, which means it is the perfect time to have your machines serviced. Franz Zeppetzauer, Head of Technical Customer Service, explains why maintenance should be carried out on ski service machines after the winter season as well as the advantages of a timely service.

What is machine maintenance all about?

A large number of our customers carry out regular maintenance on their workshop, as their machines are under a lot of stress and require regular servicing to ensure that they continue to function perfectly during the season.

When is the ideal time to carry out machine maintenance?

It is a good idea to contact us immediately after the end of the season so that we are able to carry out the maintenance work by the end of September. Customers can choose from two variants and secure a discount.

If necessary, this also gives us time to carry out a "start-up" before the beginning of the season, where the machine is commissioned by a qualified WINTERSTEIGER technician and your service personnel. It is also possible to carry out an extra training session for your workshop employees at the same time!

What are the other advantages?

Customers who arrange annual maintenance will not be charged call-out fees and will also have access to a free weekend hotline.

Are the binding testing machines also included?

Yes, our inspection includes the binding testing machines. **We also tell our customers any important information that they need to know, such as the new international standard, ISO 11088.** During the inspection, the software of the testing machine will also be updated, meaning that, as of this year, adjustments will no longer be in the +/- 15% range, but will instead be in accordance with the standard



as per the table. In the future, in addition to the completed binding ticket, additional data concerning the ski, ski boot, and binding will have to be given. This may be on a supplementary sheet, depending on the version of the device. It is possible that the national standard will only be rolled out during the course of the year, whereby it will become valid in the relevant country.

Login and registration

Please get in touch with our customer service team by phone or by email to arrange machine maintenance:

More information:

wintersteiger.com/contactsports





Impeccable ski servicing? The Mercury makes it child's play Sport Huber in Kappl

It's safe to say that Egon Huber is very pleased with his new Mercury sdf automated ski service machines: "We now have the most modern workshop in the area." Switching from manual ski service machines to an automated workshop has many advantages:

- Time and labor savings. A large number of the skis are for rental and must be serviced every Friday evening before a new set of customers arrive.
- The ability to offer an express service that takes just a few minutes
- The machine is an attraction for the customers, who often film the Mercury and its high-tech service process on their cell phones
- The potential to start servicing racing skis in the future – Egon Huber is keen to cater to the needs of professional skiers too





From left: Egon, Yannick and Albert Huber



Mercury on rails.

Egon Huber chose a 3-module Mercury sdf to enable him to perform the ski service, including waxing using the Finish module, on one machine. The machine, with its special rail system that allows it to move half a meter backwards for cleaning and servicing, fits perfectly in his workshop.



A family-run business for 40 years.

Founded in 1978, Sport Huber is a family-run business, with the third generation of the family already starting to get a feel for the company: Egon's son, Yannick (13), visited the WINTERSTEIGER headquarters in Ried to see his machine being made, and is sometimes even allowed to feed a pair of skis into the Mercury. "The closed system is ideal for workplace safety! Nothing can happen. Using a touchscreen is second nature for his generation, so selecting and starting the grinding program is easy," says his father Egon Huber.

New Discovery – more modules, same space

Intersport Gschwantler in Brixen/Thale

Intersport Gschwantler's new Discovery is their fourth automated ski service machine from WINTERSTEIGER: They started out with a Tunejet, followed by a Shuttle, then the Discovery 1, and now the new model: A 5-module Discovery sdsdf with the stone, disc, stone, disc, and finish modules. For owner Martin Gschwantler, the investment was a question of efficiency: "The machine's capacity is important to us as it means that we don't have quite so many late nights. The throughput is very good and the quality is excellent too."

His brother, Thomas Gschwantler, adds: "The electronic angle adjustment even makes racing services simple. Previously the angle could only be adjusted manually, meaning that if an employee forgot to change the angle back again, sharp edges were then ground onto every ski. That doesn't happen anymore." Despite taking up the same amount

of space as the old Discovery, the new machine has an extra waxing module, meaning that everyone gets to go home earlier.





Mercury, the one and only!

Boyne Resorts invested in 5 new machines

Boyne Resorts is the third largest mountain sports company in the USA. 11 resorts are spread across the states, the crown jewel of the company is the Big Sky Resort in Montana.

Boyne has been WINTERSTEIGER's exclusive customer since 2001 and has purchased a combination of automated and manual ski service machines over the past 18 years.

Following Mercury's success at the Sugarloaf Resort in Maine and the Boyne Mountain Resort in Michigan, the company decided to standardize ski service at all locations. Excellent service quality, user-friendliness and high performance were the deciding factors and with the investment in 5 new Mercury Msd, Boyne Resorts reaffirms this strategy.



SKI SERVICE



Mercury – the number 1 in the Big Sky Resort, Montana. Brit Barnes, service manager (right) and Rob Lieipheimer, senior ski service employee (left)

Company-wide, standardised ski service.

However, the focus is not only on the machines, but also on standardizing the service processes at the locations. In autumn 2018, Boyne Resorts and WINTERSTEIGER organized the first company-wide ski service seminar at the Boyne Mountain Resort in Michigan. The 4 WINTERSTEIGER employees Todd Carroll, Brent Johnson, John Puopolo and Steve Fisher provided top-class background knowledge from the race service and worked intensively with the service employees. On 2 very productive days, not only competence and expertise were developed, but also the relationships between the technicians throughout the country.



California dreaming with a 5 modules Discovery

Footloose, Mammoth Lake in California

Footloose in Mammoth Lake has been a loyal WINTERSTEIGER customer for over 30 years. They are rated as one of the best ski shops in northern California and have been a go to shop for many professional athletes and recreational outdoor enthusiasts since its beginning. In fact the previous owner Tony Colosardo was the original distributor for WINTERSTEIGER until January of 1989. Tony decided it was time to retire and Footloose was purchased last spring by long time employees Silver Chesak and Zach Yates.



Upon completion of the transaction, the first project on their list was to retire their old 2006 Discovery SD with a new Discovery SSDDP. After closing the Discovery deal, Silver and Zach decided for a marketing billboard to promote their new tuning machine. Currently this billboard is on route 395 heading north to Mammoth Mountain. Footloose has also expanded their Easyrent solutions, manual machines, and has purchased a BOOTDOC 3D footscanner Vandra for their boot fitting. It is hard to find a WINTERSTEIGER product that is not carried by this fantastic shop.



All-new, all green

Intersport Begro in Gießen

Intersport Begro has five branches within 100 km of Marburg and has equipped the new ski service workshop in Gießen with WINTERSTEIGER machines. At the heart of the workshop stands a 4-module Discovery sdpf. A Basejet for base repairs and an Omega B belt grinding machine are also part of the new workshop. The company has been a loyal WINTERSTEIGER partner for decades and has always trusted in the tried-and-tested WINTERSTEIGER green – coincidentally even the compressor is green.

The decision was taken to renovate the workshop due to an increase in customer demands – the new machine park allows the company to fulfill every customer's requirements perfectly.





Daniel Steiner, Sport and Fashion Steiner in Matrei:

"We replaced our old Shuttle with a new Mercury Lsd. Because we can now grind seamlessly, we have been able to switch up the processes and can process rental skis significantly faster. The grinding quality has also increased considerably. Progress has definitely been made with these machines!"



Where ski grinding is a science

Modular Sport in Wildhaus

When you enter the Modular Sport AG ski workshop in Wildhaus, what you immediately notice is the lack of cramped spaces, smells, and all the hurrying to and fro so familiar from most ski workshops. Instead, you get a workbench strewn with special measuring instruments and, on the walls above and beside the bench, machines are in operation whose use and characteristics are familiar only to the initiated.

The workshop itself makes you sit up and take notice too: Alongside a 4-module Discovery sdsp, a Race NC racing stone grinding machine, which you would normally only find being used by ski clubs and ski manufacturers, takes pride of place. The skis in the workshop represent every type of winter sport – from cross-country to jumping, there are also entry level skis and Super-G models as well as downhill racing skis in every length imaginable.

Modular Sport might look like a local servicing center from the outside, but it quickly becomes apparent that this is anything but a "normal" ski grinding service.

Modular Sport AG was established in 2002 by Andreas and Karl Allmann with the aim of promoting the development and realization of technical innovations in skiing equipment. Modular Sport's roots lie in racing ski service and the decades of experience that Karl and Andreas Allmann bring to ski engineering and ski servicing. Alongside the work at the ski servicing center in Wildhaus, Modular Sport has had a key role in a number of innovations, providing input and acting as a consultant.

Some of these engineering de-



velopments and patents (pending) are listed below:

- 3D Sidecut technology for the Völkl Race Carver
- Motion binding system for Marker
- IQ-System Interface for Blizzard
- Center-Move and BootStep Rental System for Tecnica Group
- Stone weighting system for WINTERSTEIGER





Ski service workshop or laboratory? At Modular Sport, skis aren't just ground – they are developed.

WINTERSTEIGER is thrilled to be able to provide machines to such a dedicated customer, whose input and requirements drive forward the development of our machines.



WORLD MARKET LEADER

IN RACE SERVICE AND AUTOMATED SKI SERVICE

With four decades of experience and more than 1350 automated ski service machines sold around the world, WINTERSTEIGER has also become the global market leader in racing service solutions. Daniel Steininger, Head of business field SPORTS: "For many years, bigname racing teams have been won over by manual WINTERSTEIGER

machines.

Due to the high machine quality and precision servicing results, more and more racing skis are being ground on our Discovery and Mercury servicing machines. This really is a ringing endorsement of our machines."

Welcome to the Race Lab!

After gathering feedback from ski associations and manufacturers, the company demonstrated in the Race Lab at ISPO why several major names in the racing ski industry rely on machines from Ried.

More information: www.wintersteiger.com/racelab



Excellent medal results

Ski world championships in Åre and Seefeld

Now that the ski world championships in Åre and Seefeld are over, ski associations and ski companies have been counting their medals. WINTERSTEIGER can be particularly proud of its achievements as the majority of all the medals were won on skis ground on machines provided by the Austrian ski service specialist. Even for the medals claimed by ski companies such as Atomic, Fischer, Head, Rossignol, and Salomon, grinding was largely carried out on WINTERSTEIGER machines.

Gold, silver and bronze for the Race service machine Race NC

Congratulations due for automated ski servicing machines!

WINTERSTEIGER installed a total of 116 automated machines for the 2018/19 season. We thank all involved for the excellent cooperation!

AUSTRIA

Arx Hotel KG, Schladming Franz Überbacher, Leibnitz GW Gruber & Wulschnig, Bad Kleinkirchheim Intersport Flory, Filzmoos Intersport Gschwantler, Brixen im Thale Josef Kupfner Gmbh, Gerlos Mietski.Com Gmbh, Saalbach ÖSV Skiservicestelle, Bramberg Schi-Lenz Reiter Gmbh & Co KG, Rohrmoos Schuhe und Sport Lachmayer Gmbh, Krimml Schuh-Ski Sportartikelhandel, Bad Ischl Ski Pro, Zell am See Skicenter Stoll Gmbh, Söll Sport Gotthard, Hittisau Sport Huber, Kappl Sport Rest Gmbh, St. Margarethen Sport Scherz, Donnersbachwald Sport Suli Gmbh, St. Georgen Sporthaus Strolz, Zürs am Arlberg Steiner, Johann Matrei/Osttirol

GERMANY

Alpin + Fashion, Burgstetten Conrad Gmbh, Iffeldorf Gürteler Sport Gmbh, Eglharting Krauss Sport, Renningen Michetschläger Sport, Perlesreut Pilz Sport + Freizeit, Meschede-Enste Sport Albert, Tannenbergsthal Sporthaus Haisermann GmbH, Lindenberg Ski Performance, Garmisch-Partenkirchen Ski Schule Sprenzel, Garmisch-Partenkirchen Sport65, Weinheim Sport Waibel, Bad Hindelang Sportförderungsgruppe, Bischofswiesen Waxl Stubn, Ismaning

SWEDEN

Kaisers Skidbod Stöten, Sälen Karin Backmans Sportbod AB, Lofsdalei Rentski AB, Stöllet Sportshopen Grönklitt, Orsa

NORWAY

Intersport Beitostolen As, Beitostoler

NETHERLANDS

Sea en Ski, Kortrijk

SWITZERLAND

Adventure Sports AG, Frauenfeld Banzer Sport + Mode, Thusis Central Sport, Wengen Chabloz Sports, Saint Luc Future Service Gmbh, Zuzwil Sg Glacier Sport, Saas Fee Monnet Sports, La Tzoumaz Pellissier Sports, Martigny Sportshop Karrer AG, Laufen Suter Sport, Stoos Technical Service Davos Gmbh, Davos Pla Z - Sport, Gstaad Zermatten Sports, Crans Montana

ITALY

Berthod, La Thuile Costa, La Villa David'S Rental, Livigno Ermanno Sport Snc, Gressoney-La-Trinité Immobiliare Scuola Sci Selva Srl, Selva Val Gardena Moda Sport, Folgaria Noleggio Sci Telecabina Grosté, Madonna di Campiglio Point ski rent, Livigno Rent and Go Falcade, Falcade Rent a Sport Exclusive, St. Walburg Rentaski Srls, Reischach - Bruneck Rino Demetz & Co. Sas, Santa Cristina Rosskopf 2000 Gmbh, Sterzing R.T. & S. S.A.S., Ortisei Sport Kostner, Corvara Sport Star Snc, Pozza di Fassa Tony Sport Snc, Sèn Jan di Fassa

SPAIN

David Selles Algado, S.L., Sierra Nevada, Granada Ski Service Baqueira Beret S.A., Salardu, Lleida Ttadusa, Masella - Alp, Girona

SLOVENIA

Extreme Vital - Specialized Elite Shop, Ljubljana Ski Servis Unitur Rogla, ZREČE Sport Bernik D.O.O., Kranjska Gora Vita, Marketing, Trgovina in Sport, Trebnje

SOUTH KOREA

Alchemist, Seou

FRANCE

Alpe Developpement, Vaulnaveys Le Haut Bc Sports Cie Sarl, Gourette Decathlon, Bretigny Decathlon, Bouc Bel Air Sport 2000 Gozzi Sport, Voiron Sport Boutique, La Clusaz Sports Confort, Montclar Val Sports Sa, Manigod

USA

A Racer's Edge, Breckenridge, CO Big Sky Resort, Big Sky, MT Boone Mountain Sports, Ltd, Evergreen, CO Boyne Country, Novi, MI Boyne Country Sports, Boyne Falls, MI Footloose, Mammoth Lakes, CA Mt Mansfield Co - Stowe Mt Resort, Stowe, VT Park City Mtn. Resort, Park City, UT Pedigree Ski Shop, White Plains, NY REI, Salt Lake City, UT S & W Sports Inc., Concord, NH Smugglers Notch Ski Resort, Jeffersonville, VT Sport Thoma, Bethel, ME Sunday River, Newry, ME Village Ski & Sports, Franklin, MA

CANADA

Boutique de ski wax, Mansonville Les sommets de la vallée Inc., St-Sauveur Sporting Life, Brossard Tamarek Lodge, Invermere Whistler Blackcomb, Whistler

CZECH REPUBLIC

Hannah Czech A.S., Plzen Helia Sport, Olomouc Jirak Sport, Monínec Ski Areal Olesnice Na Morave, Olesnice Na Morave Ski Blazek, Cesky Brod Zebra Stores, Brno - Stred

ANDORRA

Esports Cubil, L'Aldosa - Canillo Esports Saint Moritz, Arinsal Eurexpo, Chassieu Cedex

Race-ready skis straight from the automated machine

Sport Gürteler in Eglharting/Kirchseeon

The new Discovery dssdp at Sport Gürteler was equipped with 5 modules in the order ,disc, stone, stone, disc, and polishing'. There is a very good reason for this unusual configuration.

Junior Manager and racing service professional Andre Gürteler explains: "The biggest advantage of the new machine is the two grinding stone modules and the two disc modules. I use the first disc to remove the burrs from the edge, so that it doesn't damage the structure of the stone. The first grinding stone carries out the pregrinding, the second grinding stone provides the actual structure. The disc that follows is a hard, very fine disc. It makes the edges very sharp and even. Finally, the polishing module makes the lower edge completely smooth and burr-free. If I hold the edge up to the light, I can see just how even it is." It is important to Andre Gürteler that he is able to offer a very high-quality service and can use the Discovery to make the skis race-ready. I grind skis for a number of professional ski racers, including a female racer in the top 3 and a male racer in the top 5. They are extremely happy with my work and come in almost every week. They don't need to do anything else to their skis and rely completely on me."



SKI SERVICE

Faster skis with the Scout grind

Sport Gotthard in Hittisau/Bregenzerwald

Owner Andreas Spettel originally wanted to renew his manual ski service machines – a Micro for base grinding and a Trim 71 for edge grinding. For space reasons, he decided to automate his workshop and invested in a Scout automated ski service machine with racing service package – the smallest automated machine variant requires less space than 2 manual machines. The service quality has also improved significantly.

Andreas Spettel says: "As a specialist shop for ski racers and professional athletes, we really value the accuracy, the exact angles, and the many different base structure possibilities that are available to us." Workshop Manager Dietmar Schwarz adds: "I love to try new things and this machine makes that fun. For example, I can now grind a

central strip on the base, meaning that the structure is only in the middle. Many of our customers are ski racers. They have confirmed that their skis are now even faster and that there is a significant difference compared to the old machine. One of our customers is a FIS skier and is particularly pleased with our work – he managed to qualify thanks to the skis ground by us. It's great to get such positive feedback."



Sport Gotthard in Hittisau, specialist shop for racers and professional athletes



Good planning is half the battle

Sportcenter Rudi Huber in Wagrain

In 2015, Sport Huber in Wagrain tasked architect Erich Pommer with the modernization of the ski rental outlet at the Grafenberg valley station. He was also appointed to design the new 5,382 ft² sports shop in Grafenberg. "Erich Pommer took on everything from the planning to the implementation and brought several ideas to the table that have proven to work excellently," says Rudi Huber Jr. enthusiastically about the successful building project.

Clear shop division.

As fashion is becoming increasingly important for the sports retail sector, this trend was given priority. The ski rental outlet with Easystore Flex ski racks is therefore located at the back of the shop. This ensures a clear separation between the fashion, accessories, and rental areas. The rental racks with Optima driers for ski boots and helmets are separated from the sports shop by a wall with two entrances, the ski models being clearly displayed on the wall. This solution means that the customers and the textiles in the shop are not affected by the sounds and smells produced by the drier. At the side of the ski rental outlet is an entranceway to the Hotel Adapura, which will have 500 beds when it opens in December 2019. The ski rental outlet was planned in such a way that even when the hotel is fully booked, everything will still run smoothly.

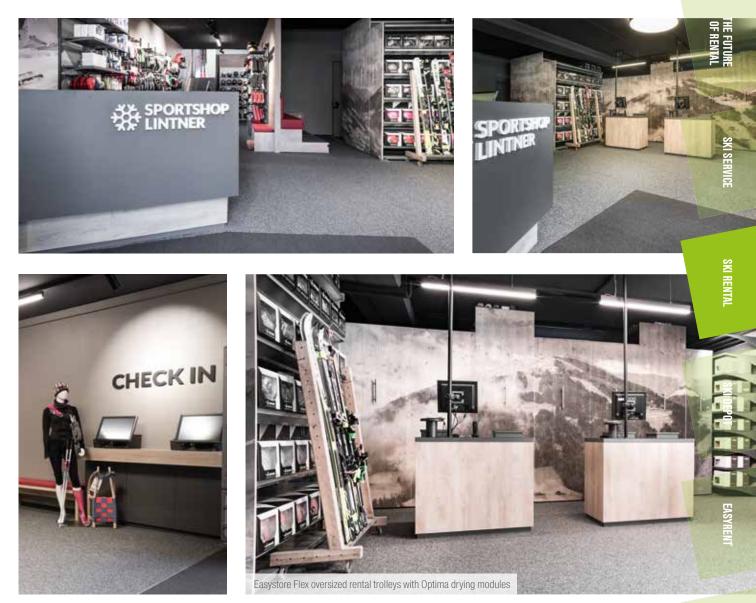




Easystore Flex – as individual as our customers!

Sportshop Lintner in Alpbachtal

The new Sportshop Lintner was also realized with architect Erich Pommer.



Cooperation between WINTERSTEIGER and architect Erich Pommer.

Erich Pommer, CEO of "Kraft:Werk Architektur" in Innsbruck, has already carried out a number of projects with WINTERSTEIGER customers, who benefit from his wealth of experience in shop fitting and interior design.

www.kraftwerkarchitektur.com



BOOTDO

Easystore Flex – a capacity miracle

Sport 2000 Ruetz in Westendorf

Andreas Ruetz chose the Easystore Flex rental system with wide front panels for his new ski rental outlet. In order to make the 431 ft² space seem bigger, one side of the L-shaped rental system is dark gray and the other side is white. Not only does the ski rental outlet look perfect, it is also a small miracle in terms of storage capacity, with space for around 1,000 pairs of skis. Helmets and ski boots area dried quickly and efficiently in Optima driers.

Owner Andreas Ruetz is very pleased with the new rental system, even after just one winter season. He explains: "Everything works perfectly; the rental items are stored in a clear manner and easy to access. The ski racks are also very easy to use. It's a pleasure to work with!"









Design in wood look

Sport Scherz in Donnersbachwald









New location: ski rental at the hotel

Bernhard Sport & Mode in Tux-Lanersbach

Since its renovation in 2018, the four-star Hotel Bergfried in Tux-Lanersbach im Zillertal has been able to offer its guests the luxury and convenience of renting their skis and snowboards from a ski rental outlet within the hotel itself. Easystore Flex rental racks allow 350 rental articles to be stored in a compact space. The Easyrent online system, which has been specially tailored to the hotel's needs, allows guests to reserve their skis for their holiday in advance.



Bernhard Stöckl, long-time WINTERSTEIGER partner and owner of "Bernhard Sport & Mode", manages the "Bernhard Skiverleih" rental outlet at the Hotel Bergfried. He explains: "Ski rental is an important service for the hotel and the guests are very keen to make the most of it. And for us it is of course great to be so close to the customers."



The Hotel Bergfried offers their guests the luxury of an in-house ski rental outlet.

Rental projects 18/19

AUSTRIA

GW Gruber & Wulschnig, Bad Kleinkirchheim

GERMANY

Ski- und Snowboard-Schule, Ruhpolding

SWITZERLAND

Alex Sports, Crans Montana A-Z Sports & Fashion AG, Saas Fee Bike World Pratteln, Basel Hallenbarter Nordic AG, Obergesteln Do Sports, Grimentz Perraudin Sports, La Tzoumaz Radisson Blu Hotel Reussen, Bürglen Ur

SPAIN

Copos, S.L., Badalona Estacion Alpina Cotos, S.A., Badalona Snow Ink, Badalona

SWEDEN Kaisers Skidbod Stöten, Ströms

ITALY

Decathlon Italia Srl, Lissone Decathlon Muggia, Lissone Decathlon Torri Di Quartesolo, Lissone Drei Zinnen AG, Innichen/Vierschach Gross Sport, Pozza Di Fassa Hotel Cristallo, Corvara Hotel Europa, Formigliana Il Laboratorio Snc, Pinzolo Mountain Life Snc, Campitello di Fassa Noleggio Sci Andalo Snc, Andalo Rental Aremogna, Roma Scuola Sci Ortisei, Ortisei Snow Sport Srl, Pinzolo Sport Tre Tre Snc, Madonna Di Campiglio Telemark Srl, Champoluch

FRANCE

Chalet Quezac, Tignes Gauthier Sports, Vars Ginter Sarl, La Rosiere Godille (La), Les Menuires Intersport, Chatel Intersport L'Olympique, Morzine Jean Prost Sports, Les Rousses Les Flocons, Bellentre Locaskis Sports, Brignoud Maeva Sports, Les Agudes Magnin Sports, Megeve Marechal Sport, Villard De Lans Marin Sports Sport 2000, Combloux Mottaret Ski Evasion, Mottaret Piccard Sport Sarl, Les Saisies Pleney Sports, Morzine Saint Gervais Sports, St Gervais Les Bains Sarl Sibert Sport 2000, Allos Sas Fdh Chamonix, Chamonix Mont Blanc Sports Evasion Eurl, Embrun Sports Simond Sarl, Risoul Surf Ski Shop Alparena, La Rosiere Top Ski Sarl, Valmeinier

DENMARK Amager Bakke, Copenhagen

FINLAND Levi Ski Resort Ltd. Oy, Turku Ski Saariselkä Oy, Turku

SERBIA Hotel Gorski, Kopaonik

USA

Alpine Sports, Breckenridge, CO Aspen Resort, Aspen, CO Big Sky Sports, Big Sky, MT Black Tie Ski Rentals, Avon, CO Charter Sports, Avon, CO Corner Sports, Llc., Park City, UT Department Of Homeland Security, Newport, V Ft. Carson Outdoor Rec Cmplx, Fort Carson, CO Grizzly Outfitters Inc., Big Sky, MT Jackson's Base Camp, Park City, UT Killington Ltd., Killington, VT Northstar, Truckee, CA OC Snowsports, Costa Mesa, CA Powder Hound Ski Shop, Girdwood, AK Snowshoe Mountain Resort, Snowshoe, WV Taos Ski Valley, Taos Ski Valley, NM The Snowpine Lodge, Alta, UT Venture Sports, Avon, CO West Point Ski Slope, West Point, NY Westgate USA, Buena Park, CA Whiteface Mountain, Wilmington, NY Winter Park, Denver, CO Yellowstone Club, MT

CANADA

Black Tie Rental Of Whistler Inc., Whistle Big White Ski Resort Ltd., Kelowna Whistler Village Sports, Whistler

BULGARIA Infosport Ood, Sofi

CZECH REPUBLIC

RUSSIAN FEDERATION

Glk Manzherok Ao, Manzherok Krasnaya Polyana Npo, Sotschi

UZBEKISTAN

Amirsoy, Tashkent

JAPAN Tat Inc., Fuchu-Shi, Tokyo

ARGENTINA

Scandinavian Outdoors S.A ., San Isidro - Pcia. Buenos Aires

Intentionally uncomplicated

Tirol Lodge in Ellmau

"Things should be as uncomplicated as possible," says hotel director Maik Röbekamp, explaining the concept behind the Ellmau-Going Mountain Railway Hotel, which opened in December 2018 right next to the cable car. At the same time, the Tyrol Lodge spoils its guests with everything that is important for a successful holiday: a varied hotel program, state-of-the-art entertainment technology in the room, heated outdoor pool and much more. The hotel manages without a lot of technology. In the underground car park, where every guest automatically has a parking space, guests drive, for example, without a ticket and without a permanently allocated space.



"Ski in, ski out" - no diversions.

The three ski cellars with 300 spaces fit perfectly with the concept of the hotel. This hotel is not interested in unnecessary frills: the guests store their skis on open Easystore ski stands and hang their ski boots on the Premia wall boot driers. "The ski cellars



have two key functions - storing skis securely and ensuring that the guests' ski boots are warm and dry. They do both of these things perfectly. The quests have no set spaces and do not need to buy any extra tickets. We never ask them if they would like to book

the ski depot separately," says Maik Röbekamp. The unique concept of an open lodge that offers guests a wide range of options and plenty of freedom has proven to be very successful even after just one season, the hotel is already considering an extension.



New ski depot with Steurer Systems

Warm Springs Lodge, Sun Valley in Idaho

Warm Springs Lodge in Sun Valley was built in 1992. A fire devastated the lodge last spring, leaving only steel columns and huge concrete walls. The changing rooms on the 2nd floor also fell victim to the fire and had to be replaced. WINTERSTEIGER was commissioned to re-equip the ski depot. Together with our new partner Steurer, we were able to install the depot system to the client's complete satisfaction in the shortest possible time. In addition to the locking system with PIN code, the company management chose a very beautiful, individual wood look for the doors that matched the building. The seasonal ski depot is an important part of the newly built Warm Springs Lodge.











Depot projects 18/19

AUSTRIA

Bergbahnen Aineck, St. Margarethen im Lungau Hinteregger Christian, Bad Kleinkirchheim Hotel Weißes Rössl, Kitzbühel Löb Joachim, Maria Alm Skiverleih Lederer, Bad Gastein Sport 2000 Herzog, Bramberg Sport Scherz, Donnersbachwald

SWITZERLAND

A-Z Sports & Fashion AG, Saas Fee Bergbahnen Engelberg-Trübsee-Titlis, Engelberg/Ow Bergbahnen Meiringen-Hasliberg AG, Hasliberg Wasserwendli Cesar Sport Express, Saas Fee Do Sports, Grimentz Fam. Leni und Thomas Müller-Julen, Zermatt Familie Norbert Julen, Zermatt Hotel 4 B Development AG, Andermatt Hotel Europe, Zinal Hotel Perren, Zermatt Iris Supersaxo, Saas Fee Kittel architect Mayens De Veysonnaz, Veysonnaz Mountain Resort Real Estate Fund, Lausanne

ITALY

Ermanno Sport Snc, Gressoney La Trinitè Hotel Armentarola, San Cassiano Hotel Belaval, Selva Gardena Hotel Europa, Breuil Cervinia Hotel Gran Ciasa S.A.S., Colfosco Hotel Pfösl, Deutschnofen Hotel Schwarzenstein, Luttach Proloco Di Bolbeno, Borgo Lares Rifugio Friedrich August, Canazei Scuola Sci 5 Laghi, Madonna di Campiglio Ski Line S.R.L., Cesana Torinese Skisalon KG. Olano

FRANCE

Creperie Sarl, Montricher Albanne Elevation Alp, Morzine Sacmac, les Karellis Ski technic, La Tania

ANDORRA El Torb, Le Pas De La Case

USA

Jackson's Base Camp, Park City, UT Taos Ski Valley, Taos Ski Valley, NM The Snowpine Lodge, Alta, UT Wintergreen Ski Rental, Wintergreen, VA

RUSSIAN FEDERATION

Glk Manzherok AO, Manzherol

AUSTRALIA

Grimus Ski Centre, Mount Buller



Easyrent can do more

Each year, the Easyrent rental software from WINTERSTEIGER impresses numerous customers who were not happy with their original software solution. Their appraisals all underscore the advantages of the system: module and interface flexibility, stability, speed, and reliable technical support. More than 1000 satisfied license owners around the world stand as testament to its quality and reliability.



The switching to Easyrent brings more stability

NTC Sport in Oberstdorf

NTC Sport decided to switch to the Easyrent rental software, which it uses for merchandise management, automatic article imports, depot reservation, digital signature pads, and data replication. The software also has interfaces for credit cards, Skidata ticket sales, and Waldhart ski school ticket sales.

Managing Director Martin Tykal explains his decision: "Easyrent has made the process considerably quicker. The software is much more stable than our old system and we almost never have any problems. There are many things that Easyrent makes easier for us, such as invoicing and statistics, or allocation at the adjustment desk, but the main benefit is the automatic sales article import."





From the entry-level solution to the top-of-the-range package

BAYARD

+

Easyrent in Switzerland

Roger Bayard, Bayard Sport in Zermatt:

"Using the Easyrent interface to our partner shops has made controlling much easier, faster, and simpler. We know the status of every item in our rental stock at all times."

Nico Pesko, Pesko in Lenzerheide:

"Easyrent allows me to communicate with several different reservation platforms at the same time and makes it easy to handle customer requirements without any issues."

Wolfgang Gruber, Meini Sport & Mode in Laax:

"The Easyrent interface to the AD-VARICS merchandise management system works perfectly and makes dayto-day operations considerably easier."



PESKO

Est. 1911

Marco Holzer, Holzer Sport in Bellwald:

"Using Easyrent means that I always have access to a reliable partner for support. Fast, simple, and focused on solutions!"

INTERSPORT® HOLZER Bellwald





boot-doc.com hotronic.com

Your specialist for customized athletic footwear

BOOTDOC designs unique solutions for active feet that guarantee excellent comfort and performance when taking part in sport. What sets BOOTDOC apart is the most innovative analysis methods and products that are designed to meet the individual needs of each customer – specifically customers who seek out the latest advancements in development and technology.

BOOTDOC strives to be a part of this journey by supporting their feet and developing the tools for them to improve their performance.



HOTRONIC Heat Socks, Foot Warmers and boot and glove dryers complement the product range for customers.



Provide a service and showcase excellence: All with the Vandra 3D foot scanner

Intersport Begro Gießen in Marburg and Limburg

Timo Weimar, Store Manager in Marburg, on the advantages of the 3D foot scanner: "The 3D analysis system from BOOTDOC is an incredibly helpful tool for our sales specialists when they are selling ski boots. It provides us with all of the important data about the foot in a very fast and clear manner, enabling us to find the right ski boot with the perfect fit for our customers. Our specialists can carry out a fast and accurate 3D analysis of the foot using the BOOTDOC scanner. The shop employees can therefore reduce the selection of ski boots that the customer needs to try on down to 2 or 3 pairs." The 3D representation of the foot clearly demonstrates to the end customer that an insole is absolutely essential for increased comfort. And he adds: "Service and competence are becoming increasingly important for main street stores – the BOOTDOC 3D Scanner helps us to excel at both!"





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Photos: PALE-Manuel, Steurer Systems, Manfred Felder, Photoart Reifmüller, Christian Wöckinger, Klemens Klinger, Fotostudio Heuser, STUDIO2MEDIA, Sport65, Intersport Begro, eafoto.at, fhb-photo.com, HOTEL BERGFRIED TUX, Bernhard Sport, Tirol Lodge Ellmau, Bernahrd Bergmann, Adobe Stock, Shutterstock, WINTERSTEIGER AG.

Pro-