

## Programme de service Service Program

2024

Dear Partner,

Your ski tuning machines play an important role in the success of your back shop and regular maintenance is critical to their performance. Wintersteiger offers a comprehensive Preventive Maintenance Program, which includes multi-point inspections to evaluate and replace or repair commonly wearing parts. Our technicians will check that your machine is in alignment with factory specifications and can recommend and perform the service necessary to bring it to a top notch operating level. Our goal in performing Preventive Maintenance is to ensure that your equipment is set to run smoothly and efficiently for the upcoming season. Should you need a service call during the season, and you had Preventive Maintenance done on the machine, our service fee will be waived and you will only be charged our hourly rate.

In addition, if you sign up for service before May 1st, 2024 and we can schedule your service on one of our regular service loops to your area, you will receive:

- •10% discount on parts and labor •Extended terms Oct. 15th 2024
- •Waived Service Fee on subsequent Service Calls during the coming season.

All machines at a single location are billed at a flat rate, based on the estimated time to perform a complete maintenance service. Depending on the age and condition of your machine, a thorough service might require more than the allotted hours. In this case, additional labor will be billed per hour.

Machine	Ck	Estimated Labor Coast	Estimated Parts Coast
Basic Service Fee	Х	575\$ + Each Machine	
Binding Tester		380\$	100\$
BaseJet		900\$	400\$
Belt Sander		500\$	180\$
Trimjet/Trim91		900\$	550\$
Trim71		500\$	250\$
Inline/Combo Stone & Belt		800\$	450\$
Race/ Micro NC		1300\$	875\$
Single Stone		550\$	150\$
Scout Basic/Plus		2080\$	1150\$
Discovery S		4200\$	1800\$
Discovery SF		5140\$	2225\$
Discovery SSF		6790\$	3570\$
Discovery 2 / Mercury/Jupiter SD		4400\$	2325\$
Discovery 2 / Mercury/Jupiter SDP		5200\$	2650\$
Discovery2 / Mercury/ JupiterSSD		5700\$	3475\$

In season Service call w/o PMP	Service Fee 475\$
In Season Service Call w/PMP	Service Fee waived 0\$
Additional hour	Hourly rate 175\$