



**WINTERSTEIGER AG**, with its headquarters in Upper Austria, is an internationally established machine and plant manufacturing group with around 900 employees and is world market leader in the field of plant breeding and agricultural field trials, ski service and rental as well as thin woodcutting machinery.

As the market leader in ski and snowboard service machinery and automation, we at Wintersteiger realize that our success is derived from the quality of our people. Our motivating team spirit and a strong sense of respect for our colleagues play key roles in our ability to turn our customers' requirements into solutions. The enthusiasm for what we do, and the commitment to providing reliable, high quality service to our colleagues and customers are values that set Wintersteiger apart. We are currently looking for someone who shares these values to join our Sports Technical Service Team as an In-House Technician working in our Salt Lake City office.

## Service Technician m/f

### Primary Responsibilities

- Assist in refurbishing used machinery for resale. This will encompass all aspects of that process including: initial evaluation, determining what parts will be replaced and what will be refurbished, installing parts and rebuilding mechanical components, completing machine reassembly, and fully test running machines to ready them for resale.
- Providing technical assistance to customers over the phone. This will require a good understanding of the tuning process, our machinery and its intended functions as well as excellent troubleshooting skills to determine causes of problems, and providing solutions.
- Offering support for our area technicians around the US and Canada. This will include, using machine diagrams to find part numbers, creating parts shipments, and other activities as needed.

### Qualified candidates will have:

- At least 5 years of experience in the ski/snowboard service industry
- At least 1 year of ski tuning experience using Wintersteiger or similar machinery
- Demonstrated ability to take ski equipment through the entire tuning process
- Basic experience with hand tools, and simple machine construction
- Professional phone communication skills
- Basic computer skills and ability to learn internal software systems to track inventory, customer and machine history, internal communications, etc.
- High School Diploma, additional education is preferred
- Strong interest in a long term commitment to Wintersteiger and the many possibilities for advancement within the company

This is a full time, hourly position, and will keep regular office hours with the possibility for some out of the office local service calls and minimal travel as needed. This hourly pay will range from \$15-\$18/hour depending on experience. If you are interested, and feel your skills and experience could be a good match for this position, email your resume to our Technical Service Manager, Jeremy Hodgson: [jeremy.hodgson@wintersteiger.com](mailto:jeremy.hodgson@wintersteiger.com)

**We look forward to receiving your application!**

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Thinking about tomorrow.